

Selecting the *Right* Repair Facility

Most individuals view a car as the second largest investment next to a home. **Protect your investment** - ask yourself the following questions before selecting a repair facility.

- Is the shop and customer waiting area clean and organized?
- Are customers greeted and treated in a friendly and respectful manner?
- Does the repair facility have its credentials on display, such as membership in the Better Business Bureau (BBB), certification through the National Institute for Automotive Service Excellence (ASE) and membership in various trade associations?
- Does the repair facility provide a written estimate?
- Does the repair facility offer a warranty?
- Does the repair facility have a list of satisfied customers or references that it is willing to give you?
- Does the repair facility have a business license?

Source: www.carcare.org

For a list of qualified emission repair shops in your area based on the percentage of successful repairs, view the **Georgia's Clean Air Force (GCAF) RepairWatch Public Report** located at all emission inspection stations or at www.cleanairforce.com.

CleanAirForce.com • 800.449.2471

