



Georgia Analyzer System Message

Georgia's Clean Air Force (GCAF)

November 16, 2009

Message: 42305 Analyzers: 1008

CORRECTION: GCAF Resources and New Contact Phone Numbers

PRINT THIS MESSAGE, PROVIDE TO STATION OWNER OR MANAGER AND POST A COPY NEAR THE PHONE FOR REFERENCE.

Please note that several phone numbers and resources at GCAF have changed. Using these new resources and phone numbers will help ensure your questions are responded to promptly. Outlined below is detailed information pertaining to these changes.

Program Information and Printing Documents

Answers to all of your questions regarding the I/M Program can be found on the **GCAF Web site at www.cleanairforce.com**. To print inspector and station applications or add/delete forms, go to the GCAF Web site, select the station microsite and then select "Forms and Program Info." For assistance navigating the Web site and for any information, call GCAF Station Assistance at 800.449.2471, option 2.

Ticket for GCAF Service or to Verify Your Information

To create a station or analyzer close-out ticket call GCAF Station Assistance at 800.449.2471, option 2. Allow at least five business days for GCAF to schedule a station or analyzer closeout. Also call GCAF Station Assistance to verify your information on record, including addresses, phone numbers, station/inspector certification expiry dates and insurance expiry dates. Most information can be provided by GCAF Station Assistance immediately.

New or Recertifying Stations/Inspectors

GCAF has designed a training program to assist all new station owners with opening their station. This presentation is also required for all current station owners in order to renew the station license. The purpose of this presentation is:

- ✦ To inform station owners of the program requirements and their oversight responsibilities
- ✦ To expedite the station start-up process
- ✦ To assist station owners with identifying and reporting improper and or fraudulent emissions testing
- ✦ To educate station owners about ongoing maintenance and managerial functions within the analyzer software

Station and inspector applications must be accurate, completed and signed in **blue ink**, and delivered to the GCAF Kennesaw office located at 60 Chastain Center Boulevard, Suite 64, Kennesaw, GA 30144. **Station applications must be hand-delivered.**

Directions to the GCAF Camp Creek and Kennesaw offices can be printed from the GCAF Web site or call GCAF Station Assistance at 800.449.2471, option 2 for help with directions.

If after reviewing the Station Owner Presentation you still have questions, call **GCAF Station Assistance at 800.449.2471, option 2 or e-mail us at info@cleanairforce.com**. For calls and e-mails regarding station/inspector issues, allow two business days for response.

Inspector Training

Station managers must wait at least five business days from the time an Inspector Certification Application is mailed to call the GCAF Kennesaw office (**770.514.6404**) to schedule training. If we are assisting others, please leave a message and your call will be returned within two business days. **Please note that the previous phone number to call when signing up for training was incorrect and is not a GCAF phone number. The phone number that should be used is 770.514.6404.**

E-Cert orders

Credit card orders received on weekdays by 4:30 p.m. will be processed by end of day. GCAF recommends using E-commerce to securely purchase e-certs and manage station accounting 24/7. For assistance with E-commerce or e-cert orders, call **770.499.6558**. Calls received by 4:30 p.m. will be returned by end of day.

If you would like to receive an e-mail copy of GAS messages or to be added to our quarterly e-newsletter, *RepairWatch* E-News, please send a request to info@cleanairforce.com.

~ GCAF requires that you print, read, and store all GAS messages in a binder on or near the analyzer. GCAF also recommends that you print a second copy of these messages and post them in a prominent location for your employees to read. To retrieve and print a previous GAS message, go to the GAS message retrieval function in your analyzer and select the appropriate message to print (the analyzer holds up to 500 messages). ~

800.449.2471

info@cleanairforce.com

CleanAirForce.com