



# Your Resource

for Georgia's Vehicle Emissions Inspection & Maintenance (I/M) Program.

## Selecting the Right Repair Facility



Most individuals view a car as the second largest investment next to a home. **Protect your investment** – ask yourself the following questions before selecting a repair facility.

- Is the shop and customer waiting area clean and organized?
- Are customers greeted and treated in a friendly and respectful manner?
- Does the repair facility have its credentials on display, such as membership in the Better Business Bureau (BBB), certification through the National Institute for Automotive Service Excellence (ASE) and membership in various trade associations?
- Does the repair facility provide a written estimate?
- Does the repair facility offer a warranty?
- Does the repair facility have a list of satisfied customers or references that it is willing to give you?
- Does the repair facility have a business license?

Source: [www.carcare.org](http://www.carcare.org)

For a list of qualified emissions repair shops in your area based on a percentage of successful repairs, view the **Georgia's Clean Air Force (GCAF) RepairWatch Public Report** located at all emissions inspection stations or at [www.cleanairforce.com](http://www.cleanairforce.com).

If your vehicle fails its annual emissions inspection, and you have already paid all related taxes and fees, contact your local county tag office for information about a possible non-renewable 30-day extension on your registration, per OCGA 40-2-20.