



Notice of State Vehicle Title and Registration Upgrade and Upcoming Downtimes

May 20, 2019

Over the Memorial Day weekend, the Department of Revenue will retire GRATIS, the state's title and registration system and will replace with a new system, Georgia DRIVES (Driver Record and Integrated Vehicle Enterprise System), to modernize and combine two of Georgia's largest and most complex legacy software systems. The new system will provide enhanced customer service options, more online services, user-friendly technology, and streamlined services.

Important Notices and Dates

- In preparation for the Georgia DRIVES system upgrade, some county tag offices will have reduced hours and fewer services available. All vehicle registration and titling services will be unavailable statewide from Friday, May 24 – Monday, May 27.
- The Georgia's Clean Air Force Service Centers will be closed on May 24 due to the installation of the new state motor vehicle system. Some of the 13-county metro Atlanta tag offices may be closed around this time.
- DOR and DDS are advising customers to renew their vehicle registrations before May 20 to avoid having vehicle owners traveling without proper registration before the system roll over. This is especially important for citizens with May and June birthdays.
- Phase one of this effort, which replaces GRATIS, goes live to the public on May 28, 2019.

What Are Some Improvements Provided By Georgia DRIVES?



Enhanced Customer
Service Options



More Online
Services



User Friendly
Technology



Streamlined
Services

How Will Georgia DRIVES Impact the General Public?

1

May and June registrations
asked to renew early

2

Know when vehicle
services are unavailable

3

Learn about new e-Services
(online services available)

Please Help Spread the Word

We recommend that you print and post the Drives Fact Sheet in your station, which is available via http://www.cleanairforce.com/wp-content/uploads/2019/05/drives_fact_sheet_-_general_public_final_04.03.2019.pdf.

Motorists are advised to contact their county tag office with any questions.

Connect with Georgia's Clean Air Force on Facebook by visiting <https://www.facebook.com/GeorgiasCleanAirForce>, follow us on Twitter at <https://twitter.com/GACleanAirForce>, or subscribe to our YouTube channel at www.cleanairforce.com/youtube.

If you would like to receive an email copy of GAS messages or to be added to our quarterly e-newsletter, *RepairWatch* E-News, please send a request to info@cleanairforce.com.

~ GCAF and EPD require that you print, read, and store all GAS messages in a binder on or near the analyzer. GCAF and EPD also recommend that you print a second copy of these messages and post them in a prominent location for your employees to read. To retrieve and print a previous GAS message, go to the GAS message retrieval function in your analyzer and select the appropriate message to print (the analyzer holds up to 500 messages). ~